

TIGER WOODS PGA TOUR[®] 08



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This product has been rated by the Entertainment Software Rating Board. For information about the ESRB rating please visit www.esrb.org.

INSTALLING THE GAME

NOTE: For system requirements, see www.tigerwoods08.com.

To install *Tiger Woods PGA TOUR® 08*:

1. Close all open programs and background tasks, including virus scanners (see *Performance Tips* on p. 10 for more info).
2. Insert the *Tiger Woods PGA TOUR 08* disc into your DVD-ROM drive. The Autorun menu appears.
NOTE: If the Autorun menu does not automatically appear, click the **Start** button from the Windows Taskbar and select **Run....** Type **D:\autorun.exe** in the Run dialog box, then click OK (substitute the correct letter of your DVD-ROM drive if other than 'D:').
3. Click the **INSTALL** button on the Autorun menu, then follow the on-screen instructions to complete the installation.

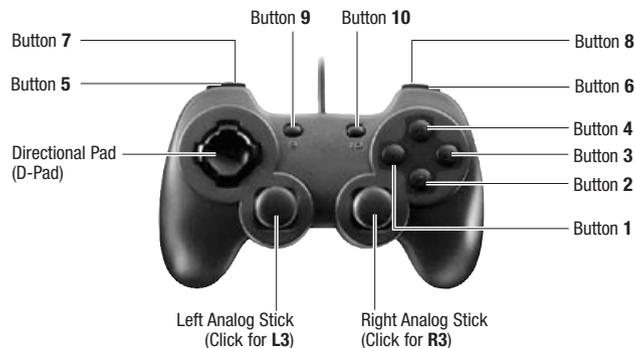
STARTING THE GAME

To start *Tiger Woods PGA TOUR 08* (with disc already in drive):

1. Close all open programs and background tasks, including virus scanners (see *Performance Tips* on p. 10 for more info).
2. Click the **Start** button from the Windows Taskbar and select **All Programs** (or **Programs**) > **EA SPORTS** > **Tiger Woods PGA TOUR 08** > **Tiger Woods PGA TOUR 08**.

COMMAND REFERENCE

In this manual, some of the default controls are for a 10-button gamepad with clickable dual analog sticks.



WWW.EASPORTS.COM



You Played the Game. Now Play the Music.
EA Soundtracks and Ringtones
Available at www.ea.com/eatrx/

COMPLETE CONTROLS

Master all the controls and step up to the first tee box with complete confidence as you storm to the top of the leaderboard.

| GENERAL KEYBOARD CONTROLS | |
|--|---|
| Open pop-up menu | ALT |
| Return to Main menu | CONTROL + M |
| View scorecard | CONTROL + K |
| View leaderboard | CONTROL + L |
| Options screen | CONTROL + O |
| View caddie book | CONTROL + B |
| Save game | CONTROL + S |
| Swing | See <i>Shot Selection</i> on p. 6 |
| Adjust aim left/right | ← / → |
| Select next club up/down | ▶ / ◀ or mouse wheel ↓ |
| Select next shot type up/down | I / ↓ |
| Skip ball flight/Cancel shot (mid-swing) | ESC |
| Toggle TrueSwing™ Analyzer ON/OFF (see p. 5) | T |
| Take a mulligan (if enabled) | M |
| Bring up putter | 7 |
| Engage practice swing | P (press once to take a swing, press again to step up and address your ball) |
| CAMERA CONTROLS | |
| Move camera forward/backward/left/right | W / S / A / D |
| Move camera up/down | F / V |
| Slow/Speed up camera movement | - / + |
| Swing view | 1 |
| Ball-drop view | 2 |
| Blimp view | 3 |
| Green reading view | 4 |
| Ball cam forward to green | 5 |
| Low camera to flag | 6 |
| TV Tower tee box view | 7 |
| TV Tower greenside view | 8 |
| Side profile swing view | 9 |
| Opponent view | 0 |
| Camera editor | CONTROL + E |
| Shot target camera | E |
| Toggle grid ON/OFF | G |
| Toggle overhead map ON/OFF | O |
| ONLINE GAMES | |
| Chat | ENTER |

SWING CONTROLS

There are five control methods in which you can swing a club, including Gamepad Swing Controls, 2-Click or 3-Click swinging, or TrueSwing Vertical or Horizontal.

GAMEPAD SWING CONTROLS

Work your way to the top of the leaderboard with the aid of a user-friendly dual analog gamepad controller.

NOTE: This manual features control callouts based on a Logitech® Dual Action™ Gamepad. Your controller may reference its buttons and analog sticks differently than those listed in this manual. To assist with determining which buttons correspond to those listed, please consult your controller manufacturer's documentation, or the Game Controllers section of the Windows Control Panel.

SETTING UP A SHOT



SWINGING

Press **2** / **A** then press the Left Analog Stick or Right Analog Stick **↓** to begin your backswing—the closer you get to the peak of your backswing, the closer your swing will be to 100 percent power. Then press the Left Analog Stick or Right Analog Stick **↑** to downswing.

Press the Left Analog Stick or Right Analog Stick back diagonally, and then press Left Analog Stick or Right Analog Stick up in an opposite straight line to draw or fade the shot.

Ball slices right

Ball hooks left

PUTTING

SINK THE PUTT

Maximum putting power is determined by the speed of the back and forward movements of the Analog Stick. The key to good putting is to pull back and to follow through cleanly to strike the ball well.

NOTE: Controller sensitivity for swinging and putting can be adjusted in the Logitech Profiler. See Logitech documentation for more information.

TRUESWING™

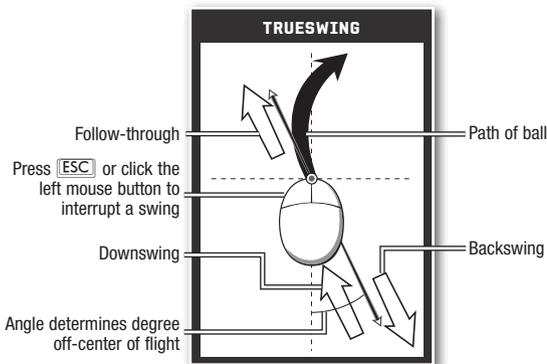
TrueSwing delivers the most realistic feeling of swinging a golf club. Using a mouse, there are two types of TrueSwing to choose from: Vertical and Horizontal.

TrueSwing (V)ertical

When using TrueSwing (V), think of the mouse as a golf club—the club's face being the front edge of the mouse with the cord. To execute a swing, pull the club face straight back and then push it forward through the point at which you began the swing. The velocity and pace at which you execute the backswing, downswing, and follow-through determine the power on the shot. See diagram below for more details.

TrueSwing (H)orizontal

This is exactly like the TrueSwing (V), except you move the mouse right to left (instead of back/forward).



To execute a swing:

1. Move the cursor over your golfer. Make sure the swing pointer is displayed on-screen. When you are ready to swing, click the left mouse button.
2. In a smooth motion, draw the mouse straight back to execute the backswing. Pulling the mouse further back increases the backswing and adds power to the stroke.
3. When you have reached the peak of the backswing, move the mouse forward until the golf club hits the ball and it begins flight.

NOTE: If you don't return to the starting position, you might hit off-center, lose power, or even hit the ball off the toe or heel. Movements to the left or right add hook or slice to the ball.

NOTE: When using an optical mouse, use a shorter, slower motion to help control your swing.

FADES AND DRAWS

Deviations to the left or right in your mouse movements add spin to the ball, creating draws and fades. In severe cases, deviations can cause hooks and slices.

- To add fade to your shot for a right-handed golfer, pull the mouse back and to the right. When you follow through, finish to the left of the vertical line. This diagonal movement of the mouse forces the ball to fade to the right for a right-handed golfer. To execute a good fade, the mouse must return to the point where you began the swing. Under Club Path, a well-executed fade is listed as Outside-In.
- To add draw to your shot for a right-handed golfer, pull the mouse back and to the left. The mouse must return to the point where you began the swing. Under Club Path, a well-executed draw is listed as Inside-Out.
- To hook or slice, increase the angle of the diagonal. A hook is a more extreme draw, and a slice is a more extreme fade.

NOTE: The difficulty level has an impact on the amount of fade or draw that can be imparted on the ball. Novice difficulty doesn't allow much fade or draw, while the other difficulty levels do.

NOTE: For left-handed golfers, reverse the direction of the diagonal movements. For example, a lefty adds draw by pulling down to the right of the vertical line.

PUTTING

The distance traveled with the putter depends directly on the amount of backswing and the speed of the club as it impacts the ball. A deviation to the left of the starting mouse point is equivalent to rotating the putter to the left.

NOTE: When putting, turn the grid ON (press **G**) to show the break of the green in a geometric display.

TRUESWING ANALYZER

Review important stats about your swing or putt with the TrueSwing Analyzer (press **T**).

| | |
|------------------|--|
| Speed | Percentage and overall power rating of the shot. Power measures the speed of the club head. Overswings have a power rating greater than 100%. |
| Impact | How close you got the mouse to the point at which you began your swing. You always want to hit the ball on the sweet spot. |
| Club Path | Errors in mouse movement off the desired club path. |
| Tempo | Amount of time it took to swing. Try to execute a smooth swing—deviations result in a poor tempo rating and can result in mis-hits, a reduction in power, or both. |

3-CLICK SWINGING

Some golfers may prefer to use the 3-Click mouse swing type on the course.

To make a complete 3-Click swing:

1. Left-click over the golfer or in the Swing Meter or press **SPACEBAR** to begin the backswing. As the Power Arc rises, your swing gains power.
2. To begin the downswing, left-click or press **SPACEBAR** again. The Power Arc begins to drop and gain speed.
3. To strike the ball, left-click or press **SPACEBAR** a third time. Time it so that the Power Arc stops at the Contact Line at the bottom of the Swing Meter.

NOTE: When you overswing, the Swing Meter moves faster, which increases your power and the effects of any deviation from the Contact Line.

FADES AND DRAWS

To hit a draw or fade with the 3-Click swing, left-click the mouse before or after it reaches the Contact Line on the downswing.

2-CLICK SWINGING

Beginners are recommended to use the 2-Click mouse swing. This gives a good feel for the rhythm of a golf swing. Click once to begin the Swing Meter then click again to set the power on your shot. The swing automatically finishes with 100% accuracy.

NOTE: Once you begin a 2-Click or 3-Click swing, it cannot be canceled.

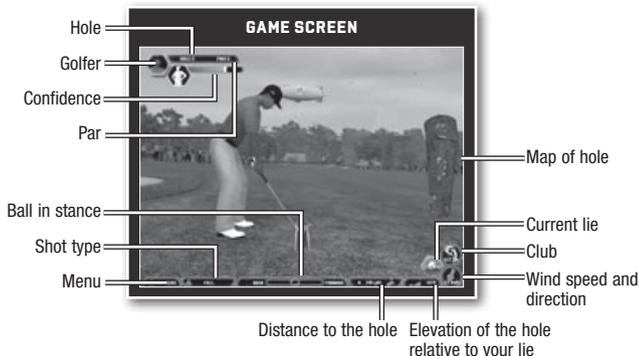
NEW PLAY NOW

SETTING UP THE GAME/USER PROFILES

Be sure to create a User Profile to track personal accomplishments, save progress, or save your created Golfer by selecting Change Profile from the Main menu.

PROFILE SELECT

Before challenging Tiger Woods, John Daly, and more, you have the option to play as an existing PGA TOUR® Pro or create a golfer of your own using the revolutionary EA SPORTS™ Game Face (see p. 9 for more information). Once your golfer and Profile are set, you're ready to begin your new career.



SHOT SELECTION

Choose your shot type based on each situation. The default club selection may not always be your best choice.

- Power Shot** Move the slider to the left to muscle up and launch a powerful shot or use it to get extra power for tweener shots. Using a power shot increases the error if you mis-hit the ball.
- Full** Set up a full swing with the selected club.
- Chip** A useful shot when you are too far away for the putter. The maximum distance for a chip shot is 40 yards.
- Pitch** Places the ball on the green with minimal roll from up to 60 yards away.
- High Spin** Loft a high shot with plenty of backspin. Move the slider to add height and spin, which may cause the ball to roll back.
- Punch** Produce a low-trajectory shot to minimize the effects of wind, or to shoot from under tree cover.
- Flop** With a higher trajectory and less roll, this wedge shot has a maximum distance of 51 yards. Use it to hit the ball over obstacles or to stick it on the green.
- Putt** When on the green, you putt the ball along the ground to the cup. The maximum putting distance is 80 feet.

NEW CONFIDENCE

Now your ability to hit a perfect shot depends not only on how you swing the club, but on how you've swung it in the past. The Confidence Meter uses factors from previous rounds—including shot type, hole, and more—to determine your confidence heading into each shot. Your current skill level (attribute ratings) and the risk involved in your shot also affect your amount of confidence—the riskier the shot, the less confidence a player has at making it. You are given an attribute boost if your confidence is extremely high, improving your chances of hitting a great shot.

DETERMINING BALL TRAJECTORY

Where you stand in relation to the ball while swinging determines the trajectory of your shot. Use the slider at the bottom of the screen to move forward or back. Greater trajectory and less roll are achieved with a forward stance, while moving back results in lower trajectory and more roll.

GAME MODES

Test your skills in the Tiger Challenge, PGA TOUR® Season, and FedExCup modes, or access the Resumé menu for information on Training, Overall Player Stats, Tournament Stats, Course Stats, Trophy Balls, and Replays.

NEW TIGER CHALLENGE

Go head-to-head against the top golfers in the world for a chance to prove yourself against the game's best player, Tiger Woods. Every golfer you beat along the way earns you money and small skill increases.

Your progression through the Tiger Challenge mode is represented by a HexGrid, and each node of the HexGrid represents a different challenge. You can decide which challenge to take on by moving a cursor from one node to another. The details of each challenge are displayed when the node is highlighted. Additional challenge information, including bronze, silver, and gold medal requirements, can be viewed by double-clicking on a highlighted challenge.

Tiger Challenge consists of short 9 hole events and scenario specific challenges. You'll also take on some of the best PGA TOUR Pros in full 18 hole, head-to-head events, each rewarding you with an instant attribute boost. Choose your own path through the HexGrid to eventually earn the right to face Tiger Woods. You must win at least a bronze medal on all challenges and beat every PGA TOUR pro, including Tiger Woods, to win the ultimate Tiger Challenge.

PGA TOUR®

Start as a golfer struggling to break 100 and work your way up the ranks against an updated roster of golfers in your quest to become the FedExCup Champion. Beat the odds as you navigate through up to 30 years of PGA TOUR® events and play at an expanded list of courses on your journey to the top of the golf world.

Create your own character, begin as an amateur golfer, and progress from there. In order to achieve new levels and advance your career, you must meet certain objectives, which are displayed on your hotel room notebook and PDA.

Your career progression is conveyed in the following ways: money leaderboards, FedExCup points leaderboards, sponsorship improvement, calendar events, increased prize money and entry requirements, and upgraded hotel rooms.

To qualify for the FedExCup Playoffs, you must accumulate points with high finishes during the 16-event regular season—majors and larger tournaments award more points than regular tournaments. The top 144 golfers earn a spot in the FedExCup Playoffs, while the season ends for everyone else. A progressive cut takes place after each of the four playoff tournaments: the top 120 make it into the second event; the top 70 advance to the third event; the top 30 earn the right to play in the final event. The golfer with the most points at the end of the playoffs is crowned FedExCup Champion.

FEDEXCUP

Skip the entire PGA TOUR regular season and jump directly to the four tournament FedExCup Playoffs. The four playoff tournaments are The Barclays, Deutsche Bank Championship, BMW Championship, and THE TOUR Championship presented by Coca-Cola.

CUSTOM GAME

Set up a game exactly the way you want to for up to eight players. There are 14 types of games to choose from—each is described on-screen when selected. Certain game types allow Side Games: wagers on individual results within a round.

PRACTICE

Develop your skills by practicing your long game, short game, specialty shots, and putting. To make the most of your competitive rounds, you should get familiar with your clubs through practice, lessons, and challenges from other golfers.

RESUMÉ

Go to the Resumé menu to access your Overall Player Status, Tournament Stats, Course Stats, Trophy Balls, Saved Games, and Replays.

PLAY ONLINE

Take on other players on your network via a LAN connection or instantly find a match-up with EA SPORTS Online.

IMPORTANT INFORMATION ON THE EA SPORTS ONLINE SERVICE, INCLUDING AVAILABILITY, CAN BE FOUND AT WWW.EA.COM. ONLINE SERVICE FOR THIS TITLE MAY BE DISCONTINUED AND IS NOT GUARANTEED.

LAN PLAY

Set up or join a LAN game and invite your friends. To begin a network game, select LAN from the Play Online menu.

To login to a network game:

1. Select whether to connect via a LAN network or through a direct connection (DIRECT IP) to another computer via the Internet. Enter your username.
2. If you select DIRECT IP, elect whether to Join a game or Host a game. If you JOIN a game, enter the IP address for the host computer. If you are host of an Internet (IP) game, you must distribute the IP address for your computer.
3. To login to the game, click LOGIN. You enter the Lobby.

To create a network game:

1. Click NEW GAME to display the Multiplayer Setup dialog and type a name for your game in the text box provided.
2. Select the difficulty level and control method, then click NEXT to choose your course and settings.
3. Click NEXT to return to the Lobby and wait for the other players to join.
4. Click the plus sign to the left of your game name to display a list of players who have joined. When everyone is ready, click TEE OFF.

NOTE: If you have a firewall and want to host a DirectIP game, the port 7655 must accept incoming TCP/IP connection requests.

ONLINE PLAY

Your first step is to register your game and create a new EA account, or use an existing EA or AOL™/AIM account. If you are already a member of the EA SPORTS Online service, you may log in with your existing account information.

HOME SCREEN

When you successfully login, you are placed in the Home screen, where you can begin games. Look for

MatchUps, review your Career History, chat with other online golf fans, and more. Be sure to check out the sweepstakes and prizes available only through EA SPORTS Online.

TOP NAVIGATION BAR

My Career

Review your online Career statistics or change your preferences. To edit your settings, click EDIT SETTINGS. Make adjustments to your online persona, and click SAVE CHANGES to save them.

Clubs

There are two kinds of Online Clubs: Public and Private. Public Clubs are open for anyone to join, but Private Clubs require a password.

MatchUps

Play head-to-head against other online members in Pro Play MatchUps that affect your ranking or Custom formats that don't.

Select LOBBY from the MatchUp menu (use the dropdown menu to choose a specific lobby), choose an open game, and then click PLAY NOW to begin.

To create a Pro Play MatchUp, click CREATE MATCHUP. Enter the name of your MatchUp, and configure other settings. When done, click FINISH.

Tournaments

Create a Tournament for your friends, a Club vs. Club Tournament where the lowest average score between the two Clubs wins, or just join an open tourney. Visit the Tournament lobby to browse available Tournaments, create a new one, and review recent Tournament history.

Leaderboard

See who the best golfer is and what scores you need to post to play with the best.

EA SPORTS™ GAME FACE

Create anyone from ages 12 to 80, and customize every detail of your character, from the color of their hair to the clothes on their back. Once a character has been created, you can return to this menu to make adjustments to your appearance, visit the Pro Shop, modify your skills, and see what's currently In The Bag (clubs you own).

OPTIONS

Tweak your Video, Graphics, Game, and Sound options to your personal preference via the Options menu.

PERFORMANCE TIPS

SYSTEM REQUIREMENTS

It is essential that your PC meets the Minimum Requirements as detailed on the game's packaging. If you are experiencing poor performance, check to make sure your system hardware supports the requirements.

BACKGROUND TASKS

In some cases programs that are running on your system can monopolize resources that the game needs in order to install, load, and run properly. Not all of these programs are immediately visible. There are a number of programs, called "background tasks," that are always running on your system.

IMPORTANT NOTE: While shutting down background tasks will optimize your system for running *Tiger Woods PGA TOUR 08*, these background tasks' features will be unavailable once shut down. Be sure to re-enable background tasks after playing *Tiger Woods PGA TOUR 08* by restarting your computer.

If your system is running anti-virus or crash guard programs you will need to close or disable them to run *Tiger Woods PGA TOUR 08*. To do this, find the icon for the program on the Windows Taskbar and then right-click the icon and select "close," "disable," or the relevant option. Please note that these programs will be reactivated the next time you restart your computer.

Once anti-virus and crash guard programs have been disabled, you should end all unnecessary general background tasks.

To view and close background tasks (Windows XP):

1. Hold down **[CONTROL]** and **[SHIFT]** and then tap **[ESC]**. Select the Windows Task Manager.
2. Click the **Processes** tab. This tab displays a list of all background tasks running on your system.
3. Click the **User Name** column heading. This sorts all the processes together by user name.
4. Select an item with a user name, but DO NOT select one from the SYSTEM, LOCAL SERVICE, or NETWORK SERVICE groups. Also, DO NOT select the *explorer.exe* or *taskmgr.exe* items.
5. Click END PROCESS. You may receive a warning message, if so click YES. The selected item disappears from the list.
6. Repeat steps 4 and 5 until only *explorer.exe* and *taskmgr.exe* remain in the user name group.

VIDEO AND SOUND DRIVERS

An outdated video or sound driver can lead to slow and choppy gameplay, or in some cases can prevent the game from running at all. To ensure an enjoyable experience with *Tiger Woods PGA TOUR 08*, be sure that you have the most recent video and sound drivers installed. These drivers are typically available for download from your system or hardware manufacturer's website. If you are not sure what type of video or sound card you have, or you don't know how to update the drivers on your system, please refer to the documentation that came with your system or peripheral.

INTERNET PERFORMANCE ISSUES

To avoid poor performance during Internet play, be sure that you close any file sharing, streaming audio, or chat programs prior to entering gameplay. These applications can monopolize your connection's bandwidth, causing lag or other undesirable effects.

Tiger Woods PGA TOUR 08 uses the following TCP and UDP port(s) for Internet play:

HTTP 80, HTTPS 443, MsgConn/IM 13500, Roomsvr 35400-35499, Dynamic 32768-65535, ESPN Ticker UDP 9570

Note that if you have a firewall and want to play online, the following TCP/IP ports must be open in the outbound direction.

Please consult your router or personal firewall documentation for information on how to allow game related traffic on these ports. If you are attempting to play on a corporate Internet connection, contact your network administrator.

TECHNICAL SUPPORT

If you have trouble with *Tiger Woods PGA TOUR 08*, EA Technical Support can help. The *EA Help* file provides solutions and answers to the most common difficulties and questions about how to properly use this product.

To access the EA Help file (with *Tiger Woods PGA TOUR 08* already installed): Click the **Start** button from the Windows Taskbar and select **All Programs (or Programs) > EA SPORTS > Tiger Woods PGA TOUR 08 > Technical Support**.

To access the EA Help file (without *Tiger Woods PGA TOUR 08* installed):

1. Insert the *Tiger Woods PGA TOUR 08* disc into your DVD-ROM drive.
2. Double-click the My Computer icon on the Desktop. (For Windows XP, you may need to click the **Start** button and then click the My Computer icon).
3. Right-click the DVD-ROM drive that has the *Tiger Woods PGA TOUR 08* disc and then select OPEN.
4. Double-click the Support folder.
5. Double-click the EA Help folder.
6. Double-click the Electronic_Arts_Technical_Support.htm file in this folder.

If you are still experiencing difficulty after utilizing the information in the EA Help file you can contact EA Technical Support.

EA Technical Support on the Internet

If you have Internet access, be sure to check our EA Technical Support website at:

<http://support.ea.com>

Here you will find a wealth of information on DirectX, game controllers, modems, and networks, as well as information on regular system maintenance and performance. Our website contains up-to-date information on the most common difficulties, game-specific help, and frequently asked questions (FAQs). This is the same information our support technicians use to troubleshoot your performance issues. We keep the support website updated on a daily basis, so please check here first for no-wait solutions.

If you are unable to find the information you need on our website, please feel free to contact EA Technical Support via e-mail, phone, or letter.

If you need to talk to someone immediately, call us at US 1 (650) 628-1001. This will help us service your call in the quickest possible time. This number is available Monday through Friday 8 AM – 5 PM PST. **No hints or codes are available from Technical Support.**

EA Technical Support Contact Info

E-mail and Website: <http://support.ea.com>

Mailing Address: EA Technical Support
9001 N I-35, Suite 110
Austin, TX 78753

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LIMITED 90-DAY WARRANTY

ELECTRONIC ARTS LIMITED WARRANTY

Electronic Arts warrants to the original purchaser of this product that the recording medium on which the software program(s) are recorded (the "Recording Medium") and the documentation that is included with this product (the "Manual") are free from defects in materials and workmanship for a period of 90 days from the date of purchase. If the Recording Medium or the Manual is found to be defective within 90 days from the date of purchase, Electronic Arts agrees to replace the Recording Medium or Manual free of charge upon receipt of the Recording Medium or Manual at its service center, postage paid, with proof of purchase. This warranty is limited to the Recording Medium containing the software program and the Manual that were originally provided by Electronic Arts. This warranty shall not be applicable and shall be void if, in the judgment of Electronic Arts, the defect has arisen through abuse, mistreatment or neglect.

This limited warranty is in lieu of all other warranties, whether oral or written, express or implied, including any warranty of merchantability or fitness for a particular purpose, and no other representation of any nature shall be binding on or obligate Electronic Arts. If any such warranties are incapable of exclusion, then such warranties applicable to this product, including implied warranties of merchantability and fitness for a particular purpose, are limited to the 90-day period described above. In no event will Electronic Arts be liable for any special, incidental, or consequential damages resulting from possession, use or malfunction of this Electronic Arts product, including damage to property, and to the extent permitted by law, damages for personal injury, even if Electronic Arts has been advised of the possibility of such damages. Some states do not allow limitation as to how long an implied warranty lasts and/or exclusions or limitation of incidental or consequential damages so the above limitations and/or exclusion of liability may not apply to you. In such jurisdictions, the Electronic Arts' liability shall be limited to the fullest extent permitted by law. This warranty gives you specific rights. You may also have other rights that vary from state to state.

RETURNS WITHIN THE 90-DAY WARRANTY PERIOD

Please return the product along with (1) a copy of the original sales receipt showing the date of purchase, (2) a brief description of the difficulty you are experiencing, and (3) your name, address and phone number to the address below and Electronic Arts will mail a replacement Recording Medium and/or Manual to you. If the product was damaged through misuse or accident, this 90-day warranty is rendered void and you will need to follow the instructions for returns after the 90-day warranty period. We strongly recommend that you send your products using a traceable delivery method. Electronic Arts is not responsible for products not in its possession.

EA WARRANTY INFORMATION

If the defect in the Recording Medium or Manual resulted from abuse, mistreatment or neglect, or if the Recording Medium or Manual is found to be defective after 90 days from the date of purchase, choose one of the following options to receive our replacement instructions:

Online: <http://warrantyinfo.ea.com>

Automated Warranty Information: You can contact our automated phone system 24 hours a day for any and all warranty questions:

US 1 (650) 628-1001

EA WARRANTY MAILING ADDRESS

Electronic Arts Customer Warranty
9001 N1-35, Suite 110
Austin, TX 78753

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